



SysAid IT Enterprise Edition

Thank you for your interest in SysAid IT management software! With a strong customer base of over 60,000 organizations in 127 countries worldwide, SysAid provides superior IT management solutions for small to medium sized businesses and Fortune 500 companies alike.

SysAid IT Enterprise Edition (In-House) offers multiple benefits for you and your organization:

- Implement a feature-rich, out-of-the-box package
- Get SysAid up and running within minutes
- Save time and money with features tailor-made for IT professionals
- Intuitive, fully customizable, and all-inclusive
- Highly-integrated ITIL-based management solution

SysAid Enterprise includes:

- 3 administrators
- 120 end-users
- 120 assets
- Help Desk
- Remote Control
- IT Benchmark
- Asset Management
- End-User Portal
- Knowledge Base
- Reports and Analysis
- SysAid Chat
- SLA/SLM
- ITIL CMDB
- ITIL Change Management
- ITIL Problem Management
- Mobile Application
- Calendar & Scheduling
- API Integration
- Advanced Customization
- Multi-Company Support

Additional optional modules available for SysAid Enterprise include Password Services, Asset Monitoring, Tasks & Projects, and the Manager Dashboard. You can quickly and easily add more licenses at any time!

A Pro Edition of SysAid is also available. SysAid Pro Edition is streamlined to help you manage your core IT processes and is specially built to help you simplify your day-to-day IT tasks. For more information about SysAid Pro, please do not hesitate to contact us.

Your contact

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