

Data Protection Information for Clients and Business Partners

Information about how your data is handled
in accordance with Article 12, 13 and 14 of the EU General Data Protection
Regulation (GDPR)

The following data protection information offers you an overview of how your personal data is processed within the framework of business relations with Consist Software Solutions GmbH.

1. Who is responsible for data processing and who can I contact?

Your data is processed by

Consist Software Solutions GmbH
Christianspries 4
24159 Kiel

Phone: +49 431 / 3993 - 500, Fax: +49 431 / 3993 - 999

Email: office@consist.de

Managing Directors: Daniel Ries, Jörg Hansen

Web: <https://www.consist.de/>

Contact details of our internal Data Protection Officer:

Name: Ilze Wienbrandt

Telephone number: +49 431 / 3993 - 502

Email address: datenschutz@consist.de

These contact details are also available online at <https://www.consist.de/de/rechtliche-hinweise/index.html>.

2. Why do we process your data (purpose of processing)?

We process your personal data in order to fulfill mutual contractual obligations, assist clients and business partners, carry out orders, extend our business relations, implement measures, and perform activities within the framework of pre-contractual relations and establish commercial contacts. The purposes of data processing are first and foremost to provide the specific service or product.

If necessary, we process your data beyond actual fulfillment of the contract in order to protect our justified interests, e.g. to obtain information on similar offers. In our opinion, our interests in a commercial use of your data take priority if permitted within strict statutory limits, in particular, those of the Act against Unfair Competition (Gesetz gegen den unlauteren Wettbewerb, UWG).

Data processing for other purposes may only be considered if the necessary legal provisions of Article 6 (4) GDPR apply. In this case, of course, we will observe any obligations to provide information in accordance with Article 13 (3) GDPR and Article 14 (4) GDPR.

3. What is the legal basis for this?

Unless specific legal provisions are given, the legal basis for processing personal data is Article 6 GDPR. The following options are given particular consideration here:

- Consent (Article 6 (1a) GDPR) if you have given us your consent
- Data processing for the fulfillment of contracts / pre-contractual measures (Art. 6 (1b) GDPR)
- Data processing on the basis of a balancing of interests (Article 6 (1f) GDPR)
- Data processing to fulfill a legal obligation (Art. 6 (1c) GDPR)

Our legitimate interests particularly consist of direct advertising, customer care, the assertion of legal claims, and ensuring IT operations.

If personal data is processed based on your consent, you have the right to withdraw your consent at any time with future effect. If we process this data on the basis of a balancing of interests, you have the right as the data subject to object to the personal data processing under the provisions of Article 21 GDPR.

To exercise your right to withdraw your consent, you may contact us or our data protection officer as the data subject by way of the contact details given above.

4. How long is your data stored?

We process your data as long as this is required for the given purpose.

Once your personal data no longer needs to be stored in order to fulfill the above-mentioned purposes of processing and if there are no statutory retention periods to observe (e.g. under commercial or tax law), your personal data will be erased immediately if the data subject has not given express consent for its further use or if we have no legitimate interest in storing the data.

Of course, you can request information about the personal data we have saved about you at any time (see below) and if it is not required, you can request that the data is erased or the processing is restricted.

5. Which recipients is the data forwarded to?

Your personal data will only be shared with third parties if this is necessary for executing the contract with you, if the sharing is permitted on the basis of balancing interests within the meaning of Art. 6 (1f) GDPR, if we are legally obliged to pass on the data, or if you have given your consent to do so.

Sometimes we use external service providers (processors) to process personal data. These are carefully selected and appointed by us in accordance with the provisions of Article 28 GDPR. Of course, we enter into relevant data protection agreements with these processors and this ensures that the data is processed in a reliable manner.

6. Where is the data processed?

Your personal data is processed by us within the scope of the EU-GDPR. Processing outside the EU only takes place if the requirements pursuant to Art. 44 ff. GDPR are fulfilled.

7. Your rights as the “data subject”

You have the right to obtain information about the personal data that we process about you.

If your request for information is not provided in writing, please understand that we may need to request proof that you are who you say you are.

In addition, you have the right to rectification, erasure, restriction of processing, data portability, and the right to object to the processing of your data on grounds relating to your particular situation, provided that the legal requirements for this are met.

In particular, in accordance with Article 21 (1) and (2) GDPR, you have the right to object to the processing of your data in connection with direct advertising. Where personal data are processed for direct marketing purposes, you have the right to object at any time to processing of your personal data for such marketing, including profiling, insofar as it is related to such direct marketing.

If you object, we will no longer process your personal data for these purposes.

In addition, you have the right to lodge a complaint with a data protection supervisory authority, i.e. you have the right to lodge a complaint about our processing of your personal data with a data protection supervisory authority.

You have the right not to be subject to a decision based solely on automated processing, including profiling, which produces legal effects concerning you or similarly significantly affects you (Art. 22 GDPR). We do not do this at our company.

In order to provide you with the greatest possible transparency in the handling of your personal data, you will find further information in our privacy policy at <https://www.consist.de/de/rechtliche-hinweise/index.html>.